



Findlay Market Biergarten Associate Position Description

Overview of Findlay Market Biergarten Associate (PT)

The Findlay Market Biergarten Associate is directly responsible for the prompt, efficient, and courteous service of customers at the Findlay Market Biergarten, which includes the Findlay Market Cocktail Bar, and Findlay On Tap.

Findlay Market Biergarten Associate Role Description

Findlay Market is Ohio's longest running public market and an historic landmark. The Findlay Market Biergarten acts as an important community hub where neighbors come together to enjoy the unique ambiance of the Market. The Biergarten Associate is responsible for handling all beverage sales at the Findlay Market Biergarten and Findlay On Tap, as well as providing outstanding customer service.

It is expected that the Biergarten Associate will have a basic knowledge of Findlay Market, learn about each beverage on sale and stay abreast of upcoming promotions and events in order to answer customer questions, as well as maintain clean and organized work and storage areas.

Principal Duties & Responsibilities:

- Customer Service
 - Greet customers and provide information about available beverages
 - Answer questions about Findlay Market merchants and products
 - Answer questions about upcoming events and activities at the Market
 - Maintain a customer-friendly attitude
- Bar Duties
 - Maintain clean and organized work and storage spaces, including cleaning keg lines
 - Alert Biergarten Coordinator when beverages and supplies are running low
 - Follow proper bar set-up and tear-down procedure
 - Change kegs out as necessary
 - Solve issues on the spot such as maintaining proper Carbon Dioxide levels, excessive foaming, flat beer, etc.
- Sales and Cashier Duties
 - Manage beverage transactions
 - Learn Clover POS system
- Programming Assistance
 - Music at the Market Coordination (help set up music tent, give checks & water to band)
 - Assist Biergarten Coordinator with executing Biergarten programming logistics



Values, Skills, Knowledge and Abilities:

- Person must be self-motivated, dependable, and good with people
- Must be at least 21 years of age with High School diploma or GED
- Provide own transportation to and from work
- Bar staffing experience preferred
- Must be able to do physical work and lift 50+ pounds
- Customer service skills required
- Cashier/inventory/retail shop experience preferred
- Demonstrated ability to work in a proactively diverse and inclusive organization
- Must be able to work weekend, weekday and evening hours
- This is a part-time position. The ideal candidate will be able to work a minimum of 10 hours/week

Application information

- To apply, please fill out this online application: [Findlay Market Biergarten Associate Application](#)
- Please email info@findlaymarket.org or call 513-744-8004 with any questions.