Findlay Market Biergarten

Findlay Biergarten Associate Position Description

Overview of Findlay Market Biergarten Associate (PT)

The Findlay Market Biergarten is located in the heart of bustling OTR, and serves as a community anchor, pairing good drinks with great people. The Findlay Market Biergarten is a program of the Corporation for Findlay Market (CFFM), a non-profit whose mission is to connect farmers, producers, sellers and customers in a dynamic, diverse public marketplace. Proceeds from the Biergarten allow CFFM to create engaging community events and food entrepreneurship programs, and keep Findlay Market a safe, beautiful and diverse space where all feel welcome.

As a Findlay Market Biergarten Associate, you will contribute to the unique atmosphere of historic Findlay Market by being the friendly face of the Biergarten, providing amazing customer service, acting as a human Alexa or Siri to recommend the best spots in OTR to visitors, and all the while serving up delicious local libations. You will have a major impact on the way first-time visitors and local patrons experience the Market. This job is for you if you are passionate about local beers, interacting with new people, and to provide customers with a positive experience!

Findlay Market Biergarten Associate Role Description

As a Findlay Market Biergarten Associate, you are directly responsible for the prompt, efficient, and courteous service of customers at the Findlay Market Biergarten. You should stay informed about upcoming promotions and events and be able to convey the information enthusiastically to customers. You will be responsible for learning about the beers and cocktails on rotation, and can’t wait so you can relay that information to customers. You must be willing to answer questions, provide helpful tips, and aren’t afraid to get your hands dirty when a keg blows or the CO2 tank needs to be replaced! You are encouraged to share all that Findlay Market and the district has to offer with the next person in line.

The following are included in the responsibilities of the Biergarten Associate:

- You must provide great customer service. This will include:
  o Greeting customers and providing information about available beverages
  o Answering questions about Findlay Market merchants and products
  o Answering questions about upcoming events and activities at the Market
  o Treating the customer with respect at all times

- We encourage showing initiative and problem solving. This can include:
  o Maintaining a clean and organized work and storage spaces
  o Alerting Biergarten Lead Associate when beverages and supplies are running low
We are looking for these Values, Skills, Knowledge and Abilities:

- Person must be self-motivated, dependable, and good with people.
- Must be at least 21 years of age with High School diploma or GED.
- Provide own transportation to and from work.
- Must be able to do physical work and lift 50+ pounds.
- Customer service skills required.
- Cashier/inventory/retail shop experience preferred.
- Demonstrated ability to work in a proactively diverse and inclusive organization.
- Must be able to work weekend, weekday and evening hours.
- This is a part-time seasonal position, running April-October. The ideal candidate will be able to work a minimum of 10 hours/week.

Application information
To apply, please fill out this online application: Findlay Market Biergarten Associate Application.
Please email alukas@findlaymarket.org or call 859-630-3097 with any questions.